



Instant Messaging Privacy Policy

Effective Date: 03/01/2026

Thurston Capital ("we," "us," "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how Thurston Capital collects and uses information about you when you opt-in to receive SMS messages from us.

Information We Collect

When you opt-in to receive SMS messages, we collect:

- Your phone number
- Consent to send SMS messages
- Your email address
- Your basic contact information
- Your messaging history

How We Collect Your Information

We may collect your information directly from you, such as when you complete a form or contact us or automatically, such as when you interact with our website.

How We Use Your Information

We use your information to:

- Send you the SMS messages you've opted to receive
- Provide updates, or other relevant content
- Choices and Controls
- To operate our business

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. You can review our Terms <https://thurston-capital.com/disclosures/> for additional information about the opt-out process.

To Whom We Disclose Your Information

We may disclose your information to our affiliated companies; to third party service providers, business advisors, or consultants who provide services to us; in connection with a merger, acquisition, reorganization, restructuring, financing transactions or sale of assets; as required by law or administrative order; to assert claims or rights or to defend against claims.

- We do not share your personal information, phone number, or SMS consent opt-in data with third parties or affiliates for marketing or promotional purposes.
- We do not sell, share, disclose, or transfer consumer personal information to external organizations.
- This applies to all consumer personal information, including phone numbers and SMS opt-in data.
- Consumer personal information may be used or disclosed only when strictly necessary for service delivery or to comply with legal obligations, where permitted by the applicable standard.
- We maintain safeguards designed to protect consumer personal information and to prevent unauthorized access, use, or disclosure.

Protection of Information

We take steps to protect your information against unauthorized use or disclosure.

Updates

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information about our privacy practices.

How to Contact Us

You can contact us directly at techsupport@thurstonspringer.com. If you send us a message through this email, you can contact us about your message, your personal information, or any privacy-related request using the contact method provided.

- Use the email address listed contact method to ask questions about your message.
- Use the same contact method to request help with privacy concerns related to your message.
- Please include enough detail in your request so we can identify and respond appropriately.